




Jerry Sorenson,
General Manager

COVID 19 UPDATES

Capital Credits to be returned early



Riverland Energy
Cooperative

Your Touchstone Energy® Partner 

To help our members who are facing financial challenges during the COVID-19 outbreak, the Riverland Energy Board of Directors approved returning capital credits earlier than usual this year.

Current active members will receive a credit on their August or September bills. Anyone who has been a member of the cooperative between 1999 and 2017 will earn a refund. We will also retire accounts with \$35 or less remaining with the cooperative. Only inactive members will receive a check in the mail. The dollar amount returned depends on both the number of years of membership and how much energy the member has used.

If a current address for a former member is not available, the funds remain in their account until they must be turned over to the Federated Youth Foundation. Members are encouraged to review the list of all members owed capital credits. You can review the list to inform friends and family members that they may have money available for refund, too. The list can be found on pages 16 and 17 of this issue of the magazine, as well as on our website, www.riverlandenergy.com.

Disconnect procedure

Riverland Energy temporarily suspended service dis-

connections due to nonpayment of bills. As our community recovers from the pandemic, Riverland Energy will resume disconnections for accounts once the “Safer at Home” order has lifted.

We understand our members may be facing financial difficulties because of the pandemic. If you’re unable to pay your bill, please call us as soon as possible to discuss payment options.

Annual Meeting/Member Appreciation Day

We will hold our annual meeting at our Member Appreciation Day event on Wednesday, September 23, at Danzinger’s Vineyard in Alma. The member appreciation event will be held from 4–7 p.m. with food, activities, and entertainment. During that event we will hold a brief business meeting. I hope you can join us.

Recycle Drive

The annual recycle drive has been postponed to a later date. We will keep you updated once we have the new dates. As always, things could change at a moment’s notice, so please keep an eye on our website as well as social media sites. Thank you for your understanding as we adjust to these changes that have occurred because of the Covid-19 pandemic.

MARK JUNE DAIRY MONTH WITH A FREE GALLON OF MILK

June Dairy Month is a time to pay tribute to the dairy industry, a key contributor to our state’s economy. Wisconsin is home to more than 7,000 dairy farms—more than any other state—and 57 percent of those operate on electric co-op lines.

This year, dairy farmers need more than just thanks and good wishes for June Dairy Month. The coronavirus pandemic has hit our state’s farmers hard. With schools closing and restaurants limited to carry-out and delivery services only, dairy farmers have temporarily lost a huge market for the milk they produce. Some have had to dump large quantities of milk.

Ironically, at the same time dairy farmers have been forced to dump good milk, many families have been struggling to pay for groceries thanks to pandemic-caused furloughs and job lay-offs.

So this year for June Dairy Month, we’re taking action to try to help our members on both sides of this situation.



Through our statewide service agency, Wisconsin Electric Cooperative Association, we are offering a coupon for a free gallon of milk to all our members,

redeemable at any Kwik Trip store. Simply clip out the coupon below and take it to Kwik Trip at any time from June 1 through July 16 for a free gallon of your choice of non-fat, 1%, or 2% milk.

And when you get back home and pour yourself and your family a cool glass of delicious, wholesome milk, raise a toast to your local dairy farmers who produced it.

FREE One Gallon Jug
Nature’s Touch® Milk
Skim, 1% or 2%

Limit one coupon offer per customer, per visit. Original coupon must be presented to the cashier at the time of purchase. Excludes Orange Juice and Chocolate Milk. Coupon may not be combined with any other offers. No cash value. Good at all Kwik Trip Stores. Valid June 1 - July 16, 2020



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KWIK TRIP

nature’s
TOUCH





Spare change for community needs.

COMMUNITY CARES GRANT RECIPIENTS

The Riverland Energy Community Cares Fund is proud to support our local community through the Community Cares Grant Program. The board met virtually in April and selected the following organizations and projects to be funded \$300 each during the Spring 2020 grant cycle:

- Arcadia Hummingbirds 4-H club
- Friends of Trempealeau Refuge
- Friends of Trempealeau Pool
- Immaculate Conception Food Pantry
- North American Squirrel Association

Riverland Community Cares Grants are funded by co-op members electing to round up their bill to the nearest dollar. Members may enroll through SmartHub, or online through our website at www.riverlandenergy.com. The next grant application deadline is August 28, 2020.

2020 RATES

Effective May 1, 2020

General Service Single Phase

Base Service Charge \$1.18/day
Energy Charge 12.08 cents per kWh

General Service Single Phase Time of Use

Base Service Charge \$1.18/day
Energy Charge
On-peak 36.04 cents per kWh
Off-peak 7.67 cents per kWh

General Service Three Phase

Base Service Charge \$1.74/day
Energy Charge 11.45 cents per kWh

General Service Three Phase Time of Use

Base Service Charge \$1.74/day
Energy Charge 6.3 cents per kWh
Demand Charge
Winter On-peak \$15.76 per kW
Summer On-peak \$23.11 per kW
Maximum Demand \$4.47per kW

Dual Fuel

Base Service Charge \$0.28/day
Energy Charge
Winter (Oct. – May) 6.2 cents per kWh
Summer (June – Sept.) 12.08 cents per kWh

Make your life easier with SmartHub

- Pay your bill
- View past bills and usage
- Check your electric usage
- Set up recurring payments
- Change account information
- Report an outage



Download the FREE mobile app in the Apple App Store or Google Play Store or sign in on your desktop computer!

www.riverlandenergy.com

DO YOU HAVE CAPITAL CREDITS TO CLAIM?

Listed below are the names of members who are entitled to capital credit refunds. Riverland Energy would like to return capital credits to those who earned them; otherwise, the unclaimed capital credits will be forfeited and assigned to the Federated Youth Foundation. These funds are then used in the cooperative scholarship and education programs. Claims may be sent to the cooperative by email to bmathson@riverlandenergy.com, by mail, or by calling 800-411-9115 or 608-409-7066.

Pursuant to Wisconsin Statutes Section 185.03(10), you are hereby notified that Riverland Energy Cooperative of Arcadia, Wisconsin, has in its possession unclaimed funds belonging to you. You may claim these funds by contacting the cooperative and furnishing proof of your legal interest in such funds on or before September 25, 2020. You are further notified that unless you do claim such funds and provide satisfactory evidence of your right to receive the same these funds will be forfeited to the cooperative. The full list can also be found on our website, www.riverlandenergy.com.

ACG ENVIRONMENTAL INC.	BEAM MARK	CAMERON DEAN	COWELL DANNY	EVERSON DAYNE	GREENE BEVERLY	HUGDAHL JASON	KLEIN MICHAEL
ACHENBACH ELNA L	BEATY CRAIG	CAMPBELL GENE	COX ROY	FAGERLAND AARON	GREENWOOD RONALD	HUGHES KENNETH L	KLIMEK A R
ADANK HARRISON	BECKER LINDA L	CAMPBELL MICHAEL	CRANDALL REX B	FALK GEORGE	GREENWOOD STEVEN	HUGHES WILLIAM	KLINE DOROTHY
ALBERS DEBBIE	BEEGLE DONALD	CAMPBELL WILLIAM	CRANE CLAIR	FANCHER SANDRA	GRODEVANT MARTIN	HURLBUT LILY	KLINE KARI
ALBRIGHT SCOTT	BEIER DAVID	CANIZARES ROBERT	CRANE JOAN	FARM CREDIT BANK - ST PAUL	GROSSKOPF KATHLEEN A	HURLEY MIKE	KNUDTSON CHERYL
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ALLTEL CORPORATE SERVICE	BENGEL TROY C	CARDONA EDWARD	CRISTINA DIANA	FILIPPONE DAVID J	GRULKOWSKI ROMAN	IDA RICHARD A	KORSON DANIEL
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ANDERSON DONALD C	BERNTSON STEPHEN	CARREON JUNE	DAHL DONALD W	FLYNN MARIBETH	HAGEN JAMES D	JACKSON THOMAS	KRAUSE L A
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Jerry Sorenson, General Manager

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Beth Alesch, Editor



Riverland Energy Cooperative

Your Touchstone Energy® Partner 

District Office

1800 Granary St.
Holmen, WI 54636
1-800-411-9115

Outages & Emergencies

Call 1-800-927-6206
24 hours a day

Office Hours

Arcadia: 7:30 a.m.—4:00 p.m.
Onalaska: 7:30 a.m.—4:00 p.m.

Officers of the Board of Directors:

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