



Jerry Sorenson,
General Manager

LET US HELP YOU BEFORE INSTALLING SOLAR ON YOUR HOME



Riverland Energy Cooperative
Your Touchstone Energy® Partner 

If you are installing solar on your home or in your yard this summer, please consult Riverland Energy before you begin the process. We are here to help you become more knowledgeable and make informed decisions.

Every year, we see members giddy with excitement about saving the earth, reducing energy bills, or both. We want to ensure that you have all the information you need to make an informed decision regarding this type of investment,

and for you to be comfortable with that decision.

Be sure to work closely with us for advice and assistance on interconnecting with the grid. Before choosing a solar system, research solar and solar contractors thoroughly before investing in a system and get at least three quotes before choosing one. If the installer/contractor doesn't have a local address, good references, and a service center within 50 or 100 miles, please think twice. Our region has many reputable solar dealers and installers who are trusted and respected.

Double-check the cost and savings numbers and ask if they are using Riverland Energy's actual rates and your actual usage. We can provide information and history of your energy usage that can help you size your system and evaluate savings.

Please contact Aaron if you are interested in solar so you can learn more about all the true costs and benefits of owning a solar system. He can also help you determine the rates that will apply to you.

More information can be found on our website at riverlandenergy.com.

WOULD YOU LIKE TO HAVE MORE CONTROL OVER YOUR ELECTRIC BILL?

Put the power in your hands by signing up for Riverland Energy's Time of Use electric rate. The Time of Use (TOU) rate was developed for members who are seeking opportunities to have a direct impact on their electric bill through their conservation efforts and daily usage habits. The TOU rate provides members with pricing that encourages them to lower usage during peak times, either by using less energy during on-peak times, or moving usage to off-peak times.

Current TOU rates:

Base Service Charge: \$1.18/day

On-peak energy charge: 36.04 cents per kWh from 2 – 6 p.m., Monday – Friday

Off-peak energy charge: 7.67 cents per kWh from 5 – 9 p.m., Monday – Friday

The on-peak period are weekdays June 1 through Sept. 30. Exceptions are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas Day.

These rates are optional and each member may decide whether to remain on the standard rate or move to the TOU rate.

BE PREPARED FOR SUMMER STORMS AND POWER OUTAGES

Summer storms are always a threat. If you experience an outage, check to see that the power issue is not on your side of the electric meter. Check fuses and circuit breakers in your home. When calling in an outage, please have this information available:

- Your account number
- Name on the electric account
- Phone number on the account
- Service address where outage is occurring
- Cause of outage if known

If you call after business hours or during widespread outages our call center, Cooperative Response Center (CRC), will answer and assist you. During widespread outages, power is restored systematically. Attention is given first to substations and main feeder lines, followed by individual members.

There are three ways to report an outage:

- **Call** 800-927-6206. After hours: Press #1 to report it via automatic phone recorder, or press #3 to talk to someone.
- **Text** in your outage at 55050. (Must be signed up for outage texting)
- **Online** through SmartHub. Login and follow the prompts for outage reporting and the information will automatically be sent to the dispatch team.

High-Volume Call Answering System

Our high-volume automated call answering system (automatic phone recorders) helps relay problems to our staff quickly and effectively during major interruptions. This system helps us pinpoint issues during major events, which allows us to more efficiently dispatch crews. Although the automated system can be frustrating at times, it allows us to take a high volume of calls in a short amount of time. We, as would you, prefer direct contact during outage situations. However during periods of high call volume, our automated system collects outage information, thereby allowing REC staff to focus on restoring your power.

You can view current outages on our live outage map online at www.riverlandenergy.com.

2021
SCHOLARSHIP
RECIPIENTS



Joshua Sobotta
Alma High School



Lane Wieczorek
Alma High School



Chloe Halverson
Arcadia High School



Dominic Pyka
C-F-C High School



Brody Carothers
Durand High School



McKenna Hurlburt
Durand High School



Nichols Higley
Eleva-Strum High School



Morgan Guenther
Gilmanton High School



Nathan Nevala
Holmen High School



Owen Reichert
Holmen High School



Emma Pietrek
Independence High School



Amanda Reget
Onalaska High School



Caden Carlson
Osseo-Fairchild High School



Alyssa Iverson
Osseo-Fairchild High School



Zach George
Whitehall High School



Amy Losinski
Arcadia High School



Thea McAdams
Blair-Taylor High School



Tyler Thompson
Blair-Taylor High School



Erika Meyer
C-F-C High School



Mitchell Olson
Eleva-Strum High School



Claire Corcoran
G-E-T High School



Benjamin Hirschboeck
G-E-T High School



Cali Flick
Gilman High School



Emerson Pronschinske
Independence High School



Jack Accola
Mondovi High School



John Schmidtke
Mondovi High School



Claudia Delgado
Onalaska High School



Aubrea Smieja
Whitehall High School



Olivia Harron
Aquinas High School
At-Large



Isabella Vang
Logan High School
At-Large



Matt LaDuke
Cochrane-Fountain City
Lineworker





Riverland Energy has a limited number of electric grills in stock to sell. Once they're gone, they're gone! Stop in one of our offices to purchase one!

Aussie Cart-Style Grill WAS \$117.59 **NOW \$94.07**

Meco Lock & Go Portable Grill WAS \$68.04 **NOW \$54.43**

Meco Combination Grill & Water Smoker WAS \$87.30 **NOW \$69.84**

Deluxe Cart-Style Grill with Side Tables WAS \$178.50 **NOW \$142.80**

Some grill accessories and covers are also available.

THINK EFFICIENCY WHEN REMODELING

Sunny days are prime time for tackling remodeling projects, upgrades, and repairs around your home. If you're planning a project, make a point of adding energy efficiency features along the way. Here are a few ideas:

- Add insulation around recessed lights so heated or conditioned air doesn't leak out of them and the weather can't sneak in.
- Install programmable thermostats when you add rooms to the house. While you're at it, have the thermostats in the rest of your home upgraded to programmable models.
- Your contractor will install more insulation in any new spaces you're adding than your builder did during the original construction of your home. Consider adding insulation to already-insulated areas, like the crawlspace and attic, to meet new energy efficiency standards.
- A new kitchen means shiny new appliances. Select those rated as energy efficient by ENERGY STAR®.
- If your older home still has single-pane windows, consider an upgrade. Double-pane windows are more energy efficient because they better shield your home from the outdoors—and keep your conditioned air indoors.
- Replace old lightbulbs in your most-used rooms with LEDs. They last 10 years or longer and save considerable energy when compared to incandescent bulbs.
- Work with a contractor who understands how passive solar design can affect your energy bills. Rooftop solar panels, sunrooms, and skylights are popular additions.
- Add or upgrade ventilation fans in bathrooms. This can improve air quality throughout the home—not just in the bathrooms—by removing moisture from the air.
- Consider a home energy audit. Audits can help you evaluate your home for energy wasters, suggest ways to remedy inefficiencies, and recommend additions that will make your house more comfortable and cheaper to heat and cool.

REBATES: Riverland Energy offers rebates on programmable thermostats, ENERGY STAR appliances, LED lighting, and energy audits. Visit riverlandenergy.com for more information.

STRAY VOLTAGE CONCERNS? LET US KNOW

As a member of Riverland Energy Cooperative, you should feel free to call us anytime with concerns related to your electrical service. One area that can be a concern, particularly for livestock farmers, is stray voltage.

Stray voltage is the common term used to describe neutral-to-earth voltage in a cow or livestock contact area, usually in the barn. When a cow makes contact between two points with a difference in voltage, such as a watering cup and the concrete floor, an electric current may flow through the cow, which the cow may feel. Such situations can be caused by a variety of electrical problems both on farm and off farm.

Neutral-to-earth voltage may never be completely eliminated because it is present on all grounded electrical distribution systems. However, much can be done to resolve stray voltage concerns. If you believe you may have stray voltage, Riverland Energy stands ready to investigate that possibility. We have the equipment and trained personnel to offer assistance.

Jerry Sorenson, General Manager

608-323-3381 • 1-800-411-9115 • www.riverlandenergy.com

Beth Alesch, Editor



**Riverland Energy
Cooperative**

Your Touchstone Energy® Partner

Arcadia Office

N28988 State Road 93,
P.O. Box 277,
Arcadia, WI 54612

Holmen Office

1800 Granary St.
Holmen, WI 54636

Outages & Emergencies

Call 1-800-927-6206
24 hours a day

Office Hours

Arcadia: 7:30 a.m.–4:00 p.m.
Holmen: 7:30 a.m.–4:00 p.m.

Officers of the Board of Directors:

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