

# The Outlet

Riverland Energy Cooperative

MAY 2024

## APPLIANCE & ELECTRONICS RECYCLING DRIVE

**Tuesday, June 11**

Arcadia REC  
N28988 State Rd 93  
7:30 a.m. - 1:00 p.m.

**Wednesday, June 12**

Alma REC  
1225 S. Main St  
7:30 a.m. - 1:00 p.m.

**Thursday, June 13**

Holmen REC  
1800 Granary St.  
7:30 a.m. - 1:00 p.m.

### ACCEPTED ITEMS - FOR A FEE

Riverland electric bill is not required for these items

**ALL MEMBERS ARE REQUIRED TO PAY FOR BILLABLE ITEMS**

TVs (All types) (limit 3 per member).....	<b>\$20 each</b>
Computer monitors .....	<b>\$10 each</b>
Microwaves .....	<b>\$10 each</b>
Humidifiers .....	<b>\$10 each</b>
Washers.....	<b>\$10 each</b>
Dryers .....	<b>\$10 each</b>
Dishwashers .....	<b>\$10 each</b>
Stoves .....	<b>\$10 each</b>
Furnaces .....	<b>\$10 each</b>
Water Heaters .....	<b>\$10 each</b>
Dehumidifiers .....	<b>\$20 each</b>

### APPLIANCES - FREE

**These items require your Riverland bill to qualify**

Refrigerators(limit 2 per member) .....	*FREE (Non-member pays \$20 ea.)
Freezers (limit 2 per member) .....	*FREE (Non-member pays \$20 ea.)
Air Conditioners (limit 2 per member) .....	*FREE (Non-member pays \$20 ea.)



Recycling by:  
Dynamic Lifecycle Innovations  
Onalaska, WI

[www.thinkdynamic.com](http://www.thinkdynamic.com)

### ACCEPTED ELECTRONICS - FREE

Cable Boxes (FREE)	Laptops (FREE)
Cables & Cords (FREE)	Landline Phones (FREE)
Cameras & Camcorders (FREE)	MP3 & iPod Players (FREE)
Cassette Tapes (FREE)	Projectors (FREE)
Cell Phones/PDAs & Chargers (FREE)	Radios (FREE)
Clocks (FREE)	Satellite Dishes & Receivers (FREE)
Coffee Makers (FREE)	Scanners (FREE)
Copiers & Printers (FREE)	Servers (FREE)
Desktop Computer Towers (FREE)	Stereos & Speakers (FREE)
Docking Stations (FREE)	Toasters (FREE)
DVD/VHS/Blu-Ray Players(FREE)	UPS & Jump Starters (FREE)
External Drives (All types) (FREE)	Vacuum Cleaners (FREE)
Fans (FREE)	Video Game Equip. (FREE)
Fax Machines (FREE)	
Hair Dryers (FREE)	
Holiday Lights (FREE)	

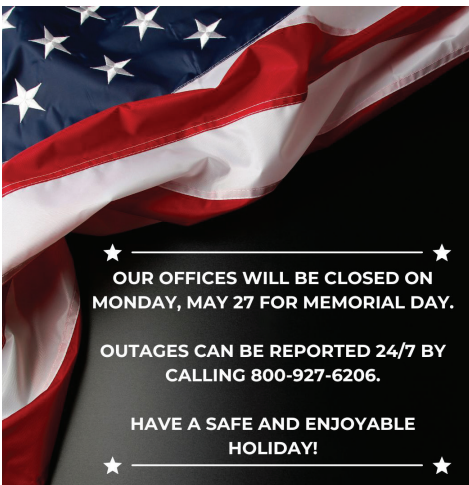
### ITEMS NOT ACCEPTED

Batteries	Liquids
Ballasts	Medical & Radioactive Waste
Bulbs/Lamps	Medical & Lab Equipment
Capacitors	Vape Pens
Gas Cylinders	Smoke Detectors
Ink & Toner Cartridges	Treadmills/Exercise Equipment

## OPERATING STATISTICS

Kristina Marsolek, Finance Manager	Monthly		Year-to-date	
	March 2023	March 2024	2023	2024
KWHS PURCHASED	25,007,442	23,152,654	77,866,491	75,202,660
KWHS SOLD	24,044,976	22,102,002	74,856,614	71,925,495
REVENUE	3,505,569	3,534,152	10,665,871	10,987,723
COST OF PURCHASED POWER	1,826,922	1,860,158	5,983,011	6,094,034
OTHER EXPENSES	1,400,128	1,274,700	4,016,230	4,084,615
OPERATING MARGINS	278,519	399,294	666,630	809,074
NON-OPERATING MARGINS	5,916	9,304	36,134	28,388
CAPITAL CREDITS-ASSOC. ORGANIZATIONS	59,439	74,587	197,008	247,803
<b>TOTAL MARGINS</b>	<b>343,874</b>	<b>483,185</b>	<b>899,772</b>	<b>1,085,265</b>

**DID YOU KNOW?** U.S. natural gas consumption set a new record in 2023 at 89.3 bcf/d. The largest increase of 7%, came from the electric sector. ~eia.gov



★ **OUR OFFICES WILL BE CLOSED ON MONDAY, MAY 27 FOR MEMORIAL DAY.** ★

**OUTAGES CAN BE REPORTED 24/7 BY CALLING 800-927-6206.**

**HAVE A SAFE AND ENJOYABLE HOLIDAY!**

★ ★

## Rates - Effective May 1, 2024

### General Service Single Phase

<b>Base Service Charge</b>	\$1.38/day
<b>Energy Charge</b>	\$0.12177 /kWh
<b>Demand Charge</b> (6 a.m. - 9 p.m. 7 days/week)	\$1.00 kW

### General Service Time-of-Use

<b>Base Service Charge</b>	\$1.38/day
<b>Energy Charge</b>	
On-Peak: (1 p.m. - 6 p.m., M-F, June, July, Aug.)	\$0.34776/ kWh
Off-Peak:	\$0.10469/ kWh
<b>Demand Charge</b> (6 a.m. - 9 p.m. 7 days/week)	\$1.00 kW

### Dual Fuel

<b>Base Service Charge</b>	\$0.296/day
<b>Energy Charge</b>	
(Oct. 1 - May 31)	\$0.0661/kWh
(June 1 - Sept. 30)	\$0.12177/kWh
<b>Demand Charge</b>	
(Oct. 1 - May 31)	\$0.00/kW
(June 1 - Sept. 30, 6 a.m. - 9 p.m.)	\$1.00/kW

For more details and more rate options, visit our website or call our office at 800-411-9115.

## Bill Payment Options

Riverland Energy Cooperative has multiple payment options:

**ACH (Auto Pay):** Set your bill on auto pay through your checking, savings or credit card to be paid the 20th of each month.

**Online:** Pay your bill online with SmartHub Login (registration required) or SmartHub Pay Now (one-time payment – no registration required)

**Phone:** Call 888-220-8233 and make a payment with your credit/debit card through our automated IVR system 24/7.

**Mail:** Send your payment to: REC, P.O. Box 277, Arcadia, WI 54612.

**Office:** Stop in one of our offices to pay or use the night deposit box at the Holmen or Arcadia offices.

**Prepaid:** Sign up for our prepaid billing option to pay towards your electric account as you choose. You purchase electricity before you use it.

Call our office or visit our website to learn more about these payment options.

## Avoiding late fees and disconnects

If your account is delinquent, Riverland Energy Cooperative will send you a notice at least 10 days before electric service disconnection. If you do not reconcile your account, you may receive a telephone call stating that your account is past due. This will be your final electric service disconnect notice. You will be subject to pay all electric charges and fees associated with the disconnection policy.

If your total amount is in a **RED circle**, you did not pay your bill from the previous month and the new bill was processed, putting your account in a past due disconnect status.

If the balance is not paid on or before the due date, your location could be charged a collection fee along with being disconnected on the disconnect date.

**If your location is disconnected for nonpayment, you will be responsible for paying all collection, disconnect, reconnect, and other fees prior to your service being reconnected.**



## Members helping members

Members can help family, friends, neighbors, or even strangers stay current on their electric bill. If you would like to help a member by paying \$50, \$100, \$200 or any amount desired towards their electric bill, please send a check with the member's name, address and phone number.

Contact us at 800-411-9115 for more details.

## Energy Assistance

If you need financial assistance, we suggest you contact your local agency. The list of agencies can be found on our website at [riverlandenergy.com](http://riverlandenergy.com)