

The Outlet

July 2025

Save The Date MEMBER

APPRECIATION DAY!

Wednesday, October 8, 2025

@ the newly renovated
Danzinger Vineyard - Alma, WI

*Your life is full - Paying
your bill should be simple.*

From school runs to errands and everything in between, your time is precious. Riverland Energy makes it easy to pay anytime, anywhere with several payment options tailored to you.

Want total control? Prepaid Billing is for you! Buy electricity before you use it and track your balance in real time through SmartHub. Prepaid Billing helps you stay on budget, avoid surprises, and adjust usage as needed. Perfect for budget-conscious households looking for flexibility.

Prefer hassle-free payments? Go Auto Pay. With Auto Pay, your bill is automatically paid from your bank or card each month—no reminders, no late fees, just peace of mind. It's great for travelers, snowbirds, or anyone who loves a worry-free routine.

Other convenient options include:
- Pay Online via SmartHub
- Pay by Phone 24/7 at 855-938-3644
- Mail or In-Person payments at our Holmen or Arcadia offices.

Explore what works best for you—and take the stress out of bill time. Want help getting started with Prepaid or Auto Pay? We're happy to help! Call 800-411-9115

Rounding Up for Community Cares Grant Applications Due August 14

When you opt into rounding up your energy bill, you're contributing to something bigger. The Community Cares Fund uses those small contributions to award grants to organizations doing great work in our local communities.

Grant applications are reviewed biannually by the Community Cares Board.

Don't miss the deadline—apply by August 14, 2025 at riverlandenergy.com.



Scenic Valley Swimming Pool



Friends of Merrick State Park

OPERATING STATISTICS

May 2025

	Monthly		Year-to-date	
	2024	2025	2024	2025
KWHS PURCHASED	20,629,286	20,884,054	115,955,467	122,402,330
KWHS SOLD	20,209,386	20,392,052	112,190,472	118,413,404
REVENUE	\$3,248,418	\$3,433,564	\$17,449,499	\$18,676,754
COST OF PURCHASED POWER	\$1,743,055	\$1,769,624	\$9,410,132	\$9,913,697
OTHER EXPENSES	\$1,728,490	\$1,487,960	\$7,435,989	\$7,884,736
OPERATING MARGINS	\$(223,127)	\$175,980	\$603,378	\$878,321
NON-OPERATING MARGINS	\$29,317	\$5,420	\$62,833	\$180,186
CAPITAL CREDITS-ASSOC. ORGANIZATIONS	\$69,401	\$77,615	\$380,318	\$470,351
TOTAL MARGINS	\$(124,409)	\$259,015	\$1,046,529	\$1,528,858

Recycle Drive - 2025

Six truckloads of electronics and appliances were recycled during our June event! A huge thank you to everyone who came out and participated at our three Riverland Energy locations. Big shoutout to Dynamic Lifestyle Innovations for teaming up with us to make low-cost and free recycling easy and accessible for our members!



Energy Efficiency Tip of the Month

During summer months, run large appliances that emit heat such as clothes dryers and dishwashers during the evening when the outdoor temperature is lower. Running heat-emitting appliances in the evening will reduce indoor heat gain during the day when outdoor temperatures are highest and ultimately keep your air conditioner from working harder than necessary.

Source: energy.gov

With the heat comes the threat of fast-moving summer storms. Riverland Energy Cooperative is always ready to respond, but quick restoration starts with you.

“We handle the electric system up to your meter—poles, lines, meters, and transformers. From the meter to your home (including the weatherhead and service mast), that’s your responsibility. If your equipment is damaged, be sure to contact a licensed electrician before we can restore power.

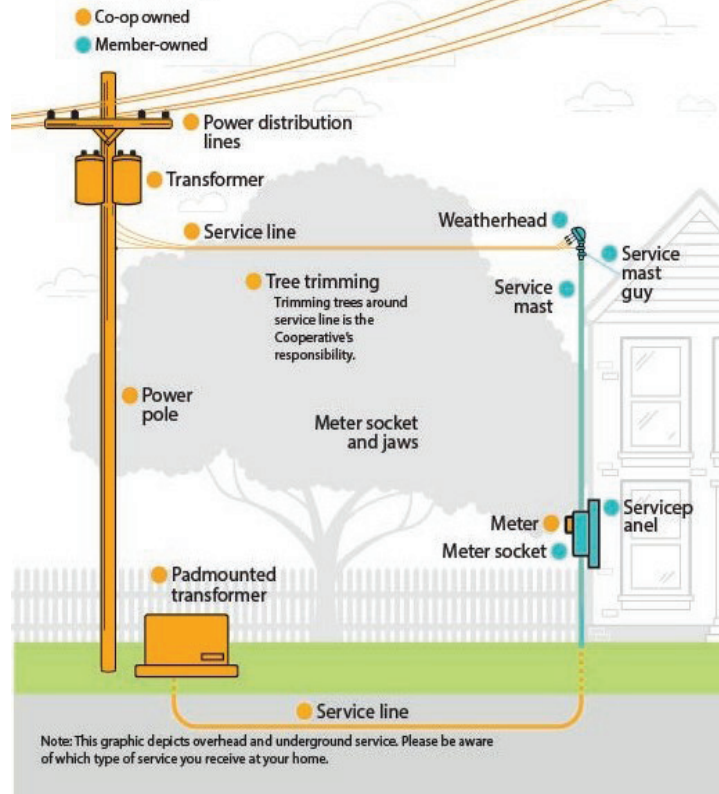
To reduce the risk of power outages, we regularly clear vegetation near our lines or partner with certified tree service professionals to do the job safely.”

By knowing who maintains what, we can all help keep power flowing safely.

Who Owns What?

Electric Co-op Owned Equipment vs Member-Owned Equipment

This graphic depicts equipment owned by the co-op (in gold) and the member (in blue). If a storm damages any equipment owned by the co-op, we are responsible for repairs. If a storm damages any member-owned equipment, the member is responsible for repairs. Members should hire a licensed electrician when making any repairs to member-owned equipment.



Keep Kids Safe Around Trees and Power Lines

When kids take a break from gaming or other devices, they may head outdoors to play. If they will be climbing trees, scope out the area first to ensure that the treetops do not have power lines running through them.

Not realizing power lines are energized, children may reach up to grab a line or accidentally come too close to it when they are playing or sitting high up in a tree. Even if the power lines are not touching the tree, contact could happen once weight is added to the branch.

In addition, teach kids to fly kites, drones and remote control planes or toys in open areas free from power lines. If a toy or other object lands in a substation, please call your electric utility to retrieve the item. Never approach the fence or try to enter the area.

Take time to teach children and teens how to respect and identify potential electrical hazards.

Source: Safe Electricity