



The Outlet

August 2025

Offices Closed on Labor Day

Our offices will be closed on Monday, September 1, in observance of Labor Day. You can report outages by calling 800-927-6206 or through SmartHub.

Community Cares Grant Applications - Due August 14!

Community Cares Funds are collected from members who voluntarily have their monthly bill rounded up to the next dollar. The funds are held separately from the Riverland Energy operating accounts and are administered through the Community Cares Foundation Board. Applications for funding are reviewed by the Community Cares Board twice a year. Grants are awarded to local non-profits, schools, and community-based organizations for projects involving community service, economic development, education, youth programs, and disaster relief.

For more information and to apply, visit our website and click on the "Community" tab, select "Community Giving", then select **Community Cares**.

The deadline to apply is August 14, 2025.



MEMBER APPRECIATION DAY!



October 8, 2025

@ the newly remodeled Danzinger Vineyards
4 pm to 7pm



- Free food
- Kevin the Balloon Guy
- MadLee Band
- Registration Gift
- Chance to win bill credits
- Kids activities
- Milkshakes



OPERATING STATISTICS

June 2025

	Monthly		Year-to-date	
	2024	2025	2024	2025
KWHS PURCHASED	23,766,827	25,736,836	139,722,294	148,139,166
KWHS SOLD	23,163,887	24,960,741	135,354,359	143,374,145
REVENUE	\$3,677,337	\$3,735,479	\$21,126,836	\$22,412,233
COST OF PURCHASED POWER	\$2,194,406	\$2,529,385	\$11,604,538	\$12,443,082
OTHER EXPENSES	\$1,487,514	\$1,668,392	\$8,923,503	\$9,553,128
OPERATING MARGINS	\$(4,583)	\$(462,298)	\$598,795	\$416,023
NON-OPERATING MARGINS	\$4,096	\$3,700	\$66,929	\$183,885
CAPITAL CREDITS-ASSOC. ORGANIZATIONS	\$88,574	\$113,205	\$468,892	\$583,556
TOTAL MARGINS	\$88,087	\$(345,393)	\$1,134,616	\$1,183,464

Wired
for
Leadership

2025-2026
Youth Ambassador Program

Are you a high school junior who wants to grow your leadership skills, meet awesome people, and explore future careers? The Youth Ambassador Program is for you!

- Runs October-May, during the school day
- Meets at one of our three Riverland Energy locations
- Scholarships, industry tours, and lifelong connections

Ready to apply? Head to our website and click on the "Community" tab, "Youth Programs" then **Youth Ambassador Program**



Month of August

Billing Date:

August 1, 2025
(July usage)

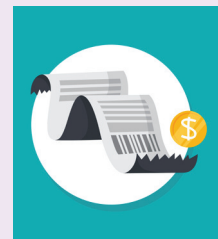
Current amount due:

August 31, 2025

Past due balance must be paid **before**
August 26, 2025,
to avoid disconnection.

BREAKING DOWN YOUR BILL: SERVICE, USAGE, & DEMAND

As a distribution cooperative, Riverland Energy Cooperative purchases electricity from Dairyland Power Cooperative. This wholesale power makes up about 60% of our total costs, which includes energy usage, fixed charges, and demand-related expenses. To ensure we can reliably meet our members' energy needs, we must be prepared to handle those peak demand times. Your monthly bill is made up of three key components: a basic service charge, a per-kWh energy consumption charge, and a demand charge(kW). Occasionally, a Power Cost Adjustment (PCA) will appear on your bill, as a line item to offset wholesale power costs. Together, they reflect the real costs of delivering safe, dependable power to your home or business.



Service Charge:

Your service charge helps Riverland Energy Cooperative cover essential costs like materials, labor, and equipment upkeep. These costs are shared equally among all members to keep power dependable and infrastructure ready no matter how much electricity you use.

kWh Charge:

The kilowatt-hour (kWh) charge on your bill reflects your personal energy use, which can fluctuate each month, especially during extreme heat or cold when heating and cooling systems work harder. By adjusting your thermostat, even slightly, you can reduce energy consumption and potentially lower your bill.

Demand Charge(kW): "Demand" refers to the rate at which electricity is used at a specific moment in time. It's different from kWh consumption, which measures the total amount of energy used over an entire billing period. Demand highlights those high-usage moments that place greater strain on the system.

Power Cost Adjustment (PCA):

The Power Cost Adjustment (PCA) allows for the adjustment of member bills to account for fluctuations in wholesale power costs by either recovering excess costs or providing credits when costs are lower than anticipated. Riverland Energy remains committed to managing costs and providing reliable service.

You can help too! Spreading out your energy use and reducing peak demand can go a long way in keeping rates steady. Have questions about your bill or looking for ways to save? Reach out anytime, we're here for you!

SmartHub is a web and mobile app that allows you to do business with us like never before:

- Manage your account
- Report service issues
- View and pay your bill
- Receive important notices
- Monitor energy use 24/7



RIVERLAND
Energy Cooperative

Your Touchstone Energy® Cooperative



SMART MANAGEMENT. SMART LIFE. SMARTHUB.

**SmartHub at your fingertips
- wherever life takes you**