




**Riverland Energy
Cooperative**

Your Touchstone Energy® Partner 



**Jerry Sorenson,
General Manager**

POWER COST ADJUSTMENT CREDIT APPLIED TO BILLS

As a member-owned cooperative, Riverland Energy is committed to controlling costs and purchasing electricity at the lowest prices available. When the co-op exceeds its financially needed margins, it is returned to you as a power-cost-adjustment (PCA) credit on your monthly electric bill. At the October board meeting, the board approved an additional \$500,000 in credits back to the membership as our power costs have been less than anticipated. You should have seen the credit on your November bill.

The PCA is an optional rider to the rate schedule. It's used when the actual costs to generate electricity are different from what was projected at the beginning of each rate year. Each month the amount and cost of power purchased and power sold are compared with the annual budget. Any variations in the actual versus projected power costs go into a formula that estimates what the PCA should be.

The PCA helps mitigate the impact to members by spreading the wholesale price variations over the projected kilowatt-hour sales that remain in the year. Calculated monthly, the PCA can be zero, positive or negative.

REBATE PAPERWORK DUE DEC. 31

Riverland Energy Cooperative has rebates available for members who purchase items that promote energy efficiency and conservation. ENERGY STAR rated appliances, appliance recycling, central air conditioners, heat pumps, and various types of lighting are included on the 2021 forms. Agricultural and commercial rebates are also available.

Important details:

- Only items that were purchased and installed between Jan. 1, 2021 and Dec. 31, 2021 are eligible.
- Rebates are only available while funds last. Once the funds allocated for 2021 rebates are depleted, rebates will not be issued.
- Appliances must have the ENERGY STAR logo on the appliance. Send the logo in along with your form.

Rebate forms are available at www.riverlandenergy.com or at any of our offices. Please review the rebate form prior to making purchases to ensure your item meets the rebate requirements for energy efficiency.



**HAPPY
HOLIDAYS**

**From the Board, Staff, and Employees
of Riverland Energy Cooperative.**

**Our offices will be closed
on Friday, December 24 and
on Friday, December 31
for the holidays.**

MY CO-OP



**Members
helping
members**

Members can help family, friends, neighbors, or even strangers stay current on their electric bill. If you would like to help a member by paying \$50, \$100, \$200, or any amount desired towards their electric bill, please send a check with the member's name, address, and phone number. If you have any questions, please contact our billing department at 800-411-9115 for more details.



THE YOUTH AMBASSADOR LEADERSHIP PROGRAM IS BACK!

Riverland Energy's Youth Ambassador Program has been on hold since March 2020 at the start of the pandemic. We're excited to have the students back to learn about cooperatives, careers, gain leadership

and lifelong skills, and earn chances at scholarships. The first session of the 2021-2022 program was held on October 27 in Arcadia. The students learned about the cooperative business model, engaged in

a teamwork activity, and learned what's ahead as a youth ambassador. They were also treated with lunch and learned what was ahead as a youth ambassador. We're looking forward to a great year ahead!

Let SmartHub MAKE YOUR LIFE EASIER!

Make and Manage Payments
SmartHub allows you to make a payment or schedule a future payment on your account by credit card or bank account.

Track Your Energy Usage
SmartHub gives you the ability to view your electrical energy usage on a monthly, daily, or hourly interval. You can compare electrical usage, charges, and temperature differences of any two months, side-by-side, to note seasonal or behavioral changes in usage. By using energy markers, you can track your household energy use over dates where changes occurred, such

as implementation of a programmable thermostat or when you have guests stay in your home. This is a great tool to help explain energy usage on your bill and assist you in making informed decisions about energy use.

Enroll in AutoPay
Enroll in automatic bill pay using a bank account or credit card.

Track Your Payment History
The payment history screen is a quick reference for viewing the amount paid, when it was paid, and by what method.

Go Paperless
There is no need to save old billing statements. You can now view the actual bill images on your screen.

Manage Your Notifications
Do you want to know when your bill is available to be paid, if Riverland Energy received your payment, or a reminder that you have an upcoming payment due date? These are just some of the notifications available to members who want to be notified by email or text message.



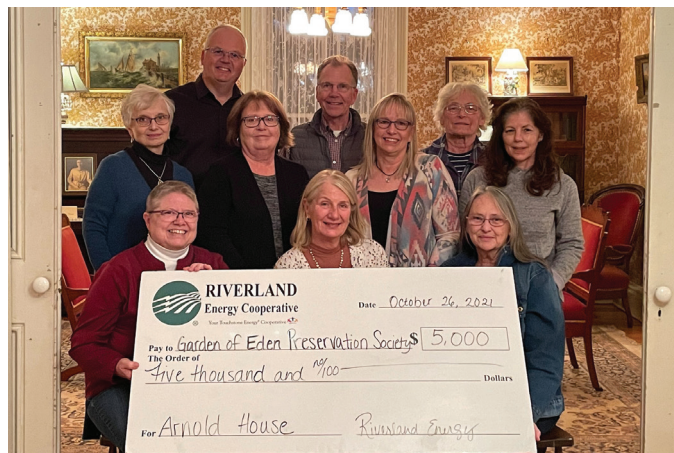
THE GARDEN OF EDEN PRESERVATION SOCIETY RECEIVES \$5,000 DONATION



The Garden of Eden Preservation Society (GEPS) received a \$5,000 donation from Riverland Energy to support the rehabilitation efforts of the A.A. Arnold House in Galesville.

The Society was formed in 1983 with the task of purchasing and restoring the Arnold House and outbuildings. The committee and volunteers have been hard at work over the years restoring the house both structurally and aesthetically, and most especially, incorporating items from the Arnold family into the home.

The A.A. Arnold farmhouse was designed and built in 1874 by Alexander A. Arnold and Samuel Luce, just 20 years after the founding of Galesville. Originally the estate was known as East Side Farm, with a New York style barn and several outbuildings on just over 400 acres. While the house is still standing, most of the outbuildings are no longer there, including the barn, which was destroyed in a windstorm that came through on June 27, 1998.



The historic house is now a cultural center for the citizens of Trempealeau County and surrounding areas. The house is open various times throughout the year for tours and special events, and is available for private parties, weddings, showers, etc.

“The community benefits by keeping local history alive and having a place in the community for people to gather for events throughout the year,” said GEPS Officer Christine Otzelberger.

The donated funds will go towards a new historically correct metal roof. “The roof is starting to leak in several places and has holes in the soffit and fascia which allow insects, birds, and even squirrels to get in and cause more damage,” said Otzelberger. “A roof on any building is vital; without it, everything else is unusable.” To date the group has raised \$42,000 of the \$60,000 needed for the roof.

Riverland donated \$2,500, then secured funds from CoBank’s Sharing Success matching grant program, which donated an additional \$2,500. “As a non-profit we rely on our volunteers, along with donations and grants to keep us going,” said Otzelberger. “We greatly appreciate Riverland Energy’s donation.”

The house is open for tours on Sundays, June through August or by appointment. The house and grounds are available for a small fee for private events. For more information, or to donate, contact the A.A. Arnold House at 608-865-1047 or visit their website at eastsidefarm.org.



MY CO-OP





OCTOBER Photo Contest
MOST VOTES



PHOTO CONTEST

Congratulations to Jason H. for getting the most votes for our October photo contest.

Submit your best photo and encourage your friends to vote! The photo receiving most votes will win a \$25 electric bill credit and will be printed in our magazine, along with a few other favorites. By entering, you will also be entered into a drawing for a \$250 electric bill credit at the end of the contest session in July 2022.

The December theme is Holiday Lights. Photos can be submitted through December 25. Go to our Facebook page or website to submit and vote.

Some of our other favorite photos submitted for the October contest:

Our granddaughter, Courtney and grandson, Logan, picking out their favorite pumpkins! – Bonnie M.

Leaves are falling. – Lance L.

The old country barn in the midst of fall. – Dianna C.




Jerry Sorenson, General Manager

608-323-3381 • 1-800-411-9115 • www.riverlandenergy.com

Beth Alesch, Editor



Riverland Energy Cooperative

Your Touchstone Energy® Partner 

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Holmen Office

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Holmen, WI 54636

Outages & Emergencies

Call 1-800-927-6206
24 hours a day

Office Hours

Arcadia: 7:30 a.m.–4:00 p.m.
Holmen: 7:30 a.m.–4:00 p.m.

Officers of the Board of Directors:

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