

The Outlet

Riverland Energy Cooperative

APRIL 2024

Our annual recycle drive dates are scheduled for:

Tuesday, June 11 - Arcadia
Wednesday, June 12 - Alma
Thursday, June 13 - Holmen

7:30 a.m. - 1:00 p.m.

The list of accepted items and prices can be found on our website and in the WEC News magazine soon.

Appliance Recycling Rebate

Riverland Energy offers a \$25 rebate on refrigerator, freezer and air conditioner recycling. A rebate form is required and can be found on our website at riverlandenergy.com.

Prepaid Billing Option

Riverland Energy's new Prepaid Billing Program is an optional program for members to pre-pay for their electricity. Instead of receiving a bill at the end of the month for power you have already used – you have the flexibility of purchasing electricity when you want. Pay amounts that fit your budget – daily, weekly, or monthly.

Because you pay in advance on prepaid billing, you control how much you use and spend before you get billed for it. Keeping an eye on your account in SmartHub helps you recognize how you use electricity and when you need to cut back to stay on budget.

If your funds get depleted, you get a notification prior to service being disconnected. This gives you a chance to make a payment without ever losing service.

LINeworker APPRECIATION DAY - APRIL 8, 2024

The National Rural Electric Cooperative Association recognizes Monday, April 8, as National Lineman Appreciation Day this year. Line crews work around the clock, sometimes in difficult and dangerous conditions, to keep power flowing to our local communities. Whether they're restoring power after a major storm or maintaining critical infrastructure to our electric system, linemen are at the heart of our cooperative.



There would be no electric cooperatives without them. A big "THANK YOU" to our Riverland Energy linemen!

CALLING ALL THIRD-GRADERS:

You're invited to participate in the Wisconsin Electric Cooperative Association's

ELECTRICAL SAFETY POSTER CONTEST

Submit an original poster supporting electrical safety to your local electric cooperative by **April 30, 2024**, for a chance to win a **\$25 gift card!** The top three posters will be entered into the statewide poster contest for a chance to win one of three great prizes:

- 1st place – Chromebook**
- 2nd place – \$100 Gift Card**
- 3rd place – \$75 Gift Card**

Posters should be at least 8.5x11 inches, but no larger than 11x14 inches. Entries must include completed entry form and student's name on the back of the poster. Contact Riverland Energy or go to www.riverlandenergy.com for registration forms.

OPERATING STATISTICS

Kristina Marsolek, Finance Manager	February		Year-to-date	
	Monthly	Monthly	2023	2024
KWHS PURCHASED	2023	2024	2023	2024
KWHS SOLD	26,536,974	24,671,837	57,464,050	52,723,293
REVENUE	25,592,588	24,091,612	55,279,986	51,049,225
COST OF PURCHASED POWER	3,342,130	3,390,769	7,145,113	7,160,302
OTHER EXPENSES	2,260,277	1,919,674	4,513,982	4,156,089
OPERATING MARGINS	1,149,979	1,215,909	2,393,911	2,616,103
NON-OPERATING MARGINS	(68,126)	255,185	237,220	388,110
CAPITAL CREDITS-ASSOC. ORGANIZATIONS	7,024	6,694	15,777	30,219
TOTAL MARGINS	79,407	63,181	159,484	137,569
	18,305	325,060	412,481	555,898

Dual Fuel Program

Members can receive a special low dual fuel electric rate for electric heating systems wired for peak load control under the Dual Fuel program. Under this program, the electric heat is metered separately and can be switched off during peak demand periods via a load control receiver installed by a Riverland Energy technician.

Dual fuel is having two sources of heat to your home. Having one form of controlled electric heat and another heat source (like a gas furnace) that will provide the heat for your home through peak times when we control electric heat.

The dual fuel rate is not as low during the summer months because there are not as many loads that we can effectively control to reduce the peak during summer months. People typically would not like their air conditioners controlled for more than 15-minute cycling, which means we cannot reduce the peaks as effectively during the summer as we can during the winter.

We are charged more as a cooperative during the summer since our overall consumption is higher in the winter.

Beginning May 1, 2024, if there is a controlled water heater on the meter, an additional \$4.00 monthly credit will be applied during June- September and \$5.00 monthly credit for a controlled AC unit June - September.

To receive the dual fuel electric rate, you must contact the office and fill out an agreement form.

New rates are effective May 1, 2024. Visit our website for information.

2024 Rebates

Riverland Energy Cooperative has rebates available to members who purchase energy efficient products. Full details regarding the rebates are listed on the forms. Please read through each rebate form carefully before making a purchase to ensure the product meets the criteria.

Members helping members

Members can help family, friends, neighbors, or even strangers stay current on their electric bill. If you would like to help a member by paying \$50, \$100, \$200 or any amount desired towards their electric bill, please send a check with the member's name, address and phone number.

Contact us at 800-411-9115 for more details.

Energy Assistance

If you need financial assistance, we suggest you contact one of the following agencies:

Buffalo County:

Buffalo County Human Services
(608) 685-4412

La Crosse County:

La Crosse County Human Services
(608) 785-5582

Trempealeau County:

Social Services: (715) 538-2311
Western Dairyland E.O.C.: (715) 985-2391

Energy Services, Inc.:

(800) 506-5596 or
energyandhousing.wi.gov

WI Help for Homeowners:

(855) 246-6394 or
homeownerhelp.wi.gov



BE PREPARED FOR SPRING WEATHER & OUTAGES

3 WAYS TO REPORT AN OUTAGE

- Call: 800-927-6206
- SmartHub
- Text: 55050 (must be signed up)

ONLINE OUTAGE MAP

Our outage map shows the location and size of the outage. You can access it from our website with your computer or electronic device.

Welcome to the Riverland Energy Public Outage Map
Please call 1-800-927-6206 or go through our SmartHub app to report an outage.

RIVERLAND ENERGY COOPERATIVE
Your Touchstone Energy® Partner

Click or tap an area to view outage information.
We are working to resolve all outages as quickly and efficiently as possible. This map is for visual reference only. Please call 1-800-927-6206 to report an outage or with questions concerning your outage.
Due to operational procedures and/or large volumes of outages, restoration updates may be delayed.
This page will update automatically every 5 minutes.

Estimated Member Outages

- 0
- 1-4
- 5-49
- 50-249
- 250-499
- 500+

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The Outtlet is a publication of Riverland Energy Cooperative
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www.riverlandenergy.com

Office Hours: M- F: 7:30 a.m. - 3:30 p.m.
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Outages/24-Hour Dispatch: 800-927-6206
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