

Amping Up Our Team Welcome Nicky!

Nicole Metzler has joined Riverland Energy Cooperative as our Director of Finance. She will be responsible for overseeing financial



reporting, budgeting, and financial forecasting. She will also manage cash flow, ensure accurate tax reporting, and handle accounts payable and receivable.

Nicky lives in Holmen, Wisconsin with her husband Ryan and their two children. When she's not crunching numbers, you can find her cruising through the countryside on scenic UTV adventures, enjoying live music outdoor, or boutique shopping with her besties.

Seasonal Reminders for Members: Interruptible Heat Test

This is a reminder that the 2025 Winter Preparedness Test for Interruptible heat (Dual Fuel or Load Management) Accounts is on **Wednesday, November 19**. If you use Riverland Energy's interruptible heating, your system will be tested.

Approximate timeline for the event will be:

- 06:55 A.M. - Loads will begin to be interrupted
- 07:00 A.M. - All Loads will be interrupted
- 10:00 A.M. - Diversified restoral will begin
- 11:00 A.M.- All loads will be fully restore

Snowbirds

Going away this winter? Stay connected with SmartHub! Pay your bill, track your daily energy use, and manage your account from your phone or computer. Prefer autopay or prepaid billing? Riverland Energy makes it easy to choose what works best for you. Visit our website for more information.

We're Grateful for Your Membership

Our offices will be closed
**Thursday, November 27,
and Friday, November 28,**

in observance of the
Thanksgiving holiday.
We are incredibly
grateful for your
membership as our team
spends this special time
with loved ones.

**From our Co-op family
to yours, we hope you
have a wonderful
Thanksgiving!**

★ ★ ★ *Veterans Day November 11*

With deep appreciation,
Riverland Energy Cooperative remembers those
we've lost, celebrates those among us, and honors
every individual who has served our country.
Your courage and commitment will never be
forgotten.

Thank you.

OPERATING STATISTICS

September 2025

	Monthly		Year-to-date	
	2024	2025	2024	2025
KWHS PURCHASED	23,175,742	23,099,756	220,264,041	231,219,723
KWHS SOLD	22,756,713	22,369,426	214,006,215	224,104,522
REVENUE	\$3,710,195	\$3,651,627	\$33,626,041	\$35,198,451
COST OF PURCHASED POWER	\$2,079,946	\$2,089,271	\$18,846,936	\$20,050,029
OTHER EXPENSES	\$1,579,776	\$1,418,739	\$13,895,106	\$14,348,442
OPERATING MARGINS	\$50,473	\$143,616	\$883,998	\$799,980
NON-OPERATING MARGINS	\$130,809	\$143,200	\$365,433	\$676,133
CAPITAL CREDITS-ASSOC. ORGANIZATIONS	\$83,426	\$93,410	\$761,083	\$894,279
TOTAL MARGINS	\$264,708	\$380,226	\$2,010,514	\$2,370,392

Energy Efficiency Tip of the Month

With the holiday season approaching and more time spent in the kitchen, consider ways to save energy in the heart of your home. When possible, cook meals with smaller, energy efficient appliances, such as toaster ovens, slow cookers and air fryers. When using the range, match the size of the pan to the heating element. Keep range-top burners and reflectors clean so they reflect heat more efficiently. After your holiday meals are complete, load the dishwasher fully before starting the wash cycle.



Source: [energy.gov](https://www.energy.gov)

Month of November

Billing Date:

November 1, 2025
(October usage)

Current amount due:
November 30, 2025

Even though winter disconnections are paused, your account remains active. Please continue making payments to avoid disconnection when enforcement resumes

Snug and Savvy: Heating Smarts for Cold Months

Some answers to that question are basic: turn down the thermostat a few degrees from where you would normally keep it and dress in layers. Keep your feet warm and have plenty of extra blankets around.

Most people like to pull up the covers at night when it's cold outside. Add extra blankets, use flannel sheets and a thick comforter so that you can turn down your thermostat while you sleep. It also helps to use insulated or lined curtains to keep the cold air out, not only in your bedroom, but throughout your home.

Another way to make sure your home is as energy efficient as possible is to get an energy audit before the cold wind hits. An energy audit is an evaluation of a home or building's energy consumption by a certified Home Performance Auditor, identifying areas where energy efficiency can be improved. For REC members, an energy audit can benefit them by providing a customized list of recommendations to reduce energy consumption, which can lead to lower monthly bills. The audit typically assesses attic insulation, duct work conditions, air leaks, weatherization, air conditioning and heating units, and energy habits. The changes you make based on the audit could help you save energy costs this winter. Contact Riverland Energy Cooperative for more information about energy audits or energy efficiency.

Other energy-saving tips include:

- Get your heating system regularly maintained and serviced by an HVAC professional so that it's working at peak efficiency. Keep your furnace clean and change the filter monthly.
- When it comes time to replace your furnace or any part of your HVAC system, consider replacing it with an energy efficient version by looking for the EnergyStar designation.
- A leaky house is expensive to heat. According to Energy.gov, sealing uncontrolled air leaks can save \$83 to \$166 a year. Weather stripping double-hung windows can save \$42 to \$86 a year. Windows, doors, attics, attic access, outlets, walls and chimneys, as well as pipes entering or exiting your home are common sources of air leaks.
- Let the sunshine in your home during the day to use Mother Nature's warmth.
- Run your ceiling fans in a clockwise direction. Doing so will push down and redistribute warm air that naturally rises.
- Consider turning down your water heater to 120 or 125°F. Also install a water heater blanket to help insulate it to give it a step up in warming your water.

