

The Outlet

October 2026

Capital Credit Retirement

Riverland Energy's Board of Directors announced the retirement of \$1,206,751 in Capital Credits to eligible current and former members for their patronage with the cooperative. Current members who paid for electricity at any time before 2023 should see a credit labeled "Capital Credit Retirement" in the Detail of Charges section of their bill this month.

Your portion of the retired capital credits will appear as a credit on your bill unless you have requested a check. If you have any questions, contact our office at 800-411-9115.

Winter Construction Guidelines

If you need electrical service for a new home or a service upgrade for increased loads, such as crop drying equipment, contact our Operations Department now.

After Oct. 15, Riverland Energy cannot guarantee underground service installation for members who are ready for service or who request new service. However, we will continue to schedule service installations as long as the weather permits.

OCTOBER IS CO-OP MONTH!

Co-ops are unique and operate using a different business model than other companies.

We are guided by seven cooperative principles, which are at the core of what we do and how we serve our members and communities.

Our Cooperative Principles in Action:

- Voluntary & Open Membership:** Our services are available to any person who is willing and able to use them, without discrimination based on race, gender, social, political affiliation, or religion.
- Democratic Member Control:** Members elect their board of directors, who make important decisions to guide the co-op.
- Members' Economic Participation:** When the co-op performs well financially, that success is shared with members through capital credits.
- Autonomy & Independence:** Although there are many electric cooperatives across the country, Riverland Energy Cooperative operates as an independent entity.
- Education, Training, and Information:** We invest in education for our members and employees to continue to empower our communities.
- Cooperation Among Cooperatives:** Co-ops have an extensive network that connects them with one another. When a storm hits our service area, lineworkers from other co-ops mobilize to assist with restoration efforts.
- Concern for Community:** We support our communities throughout our service area through a variety of programs. Every year we give back through our Community Cares Grant, community donations, scholarships, and more.



Voluntary
& Open
Membership



Members'
Economic
Participation



Education,
Training, &
Information



Democratic
Member
Control



Autonomy &
Independence



Cooperation
Among
Cooperatives



Concern For
Community

OPERATING STATISTICS

August 2026

	Monthly		Year-to-date	
	2025	2026	2025	2026
KWHS PURCHASED	27,876,454	54,591,278	208,119,967	352,265,997
KWHS SOLD	27,077,900	53,699,779	201,735,096	345,524,198
REVENUE	\$4,301,473	\$5,168,385	\$31,546,824	\$38,688,105
COST OF PURCHASED POWER	\$2,663,874	\$3,304,250	\$17,960,757	\$24,463,799
OTHER EXPENSES	\$1,710,346	\$1,792,763	\$12,929,703	\$13,235,724
OPERATING MARGINS	\$(72,747)	\$71,372	\$656,363	\$988,583
NON-OPERATING MARGINS	\$316,190	\$6,468	\$504,745	\$43,563
CAPITAL CREDITS-ASSOC. ORGANIZATIONS	\$119,063	\$158,821	\$829,057	\$1,432,655
TOTAL MARGINS	\$362,507	\$236,661	\$1,990,166	\$2,464,800

ENERGY EFFICIENCY

TIP OF THE MONTH

Don't let phantom energy haunt your electric bill this October. Many electronics continue using electricity even when they're turned off. TVs, gaming systems, coffee makers and phone chargers can quietly draw power around the clock. While each device uses only a small amount, the energy waste can add up over time. Before heading out for Halloween fun, unplug devices you don't use regularly or plug them into a smart power strip that automatically cuts power when equipment is off. It's a simple trick that can help keep phantom energy waste in check.

Source: Dept. of Energy



Month of October

Billing Date:

October 1, 2026

(September usage)

Current amount due:

October 31, 2026

Past due balance must be paid **BEFORE** October 27, 2026 to avoid disconnection.

Get Ready for Winter with Dual Fuel

Winter has a way of showing up fast. Before the coldest mornings arrive, now is a good time to think about how your home will stay comfortable when temperatures drop and energy use across the system climbs.

Riverland Energy Cooperative's Dual Fuel Program gives members an efficient way to heat with electricity most of the time while keeping a second heat source ready for periods of high demand. It is a practical setup that can help manage winter heating costs and support reliable electric service for our entire membership.

A dual fuel system uses electric heat as the primary source, paired with a backup fuel source such as natural gas, propane, fuel oil or wood. Your electric system handles the heating throughout most of the season. During peak demand periods, usually on the coldest days and often between 7:00 and 10:00 a.m., the electric heat may be controlled, and the backup system takes over.

Some backup systems switch on automatically. If your backup heat is a manual source, such as a wood stove, you will need to have it ready to use during a control period. Planning ahead, including checking fuel supplies and making sure your backup system is in good working order, can make those cold-weather mornings much easier.

Dual fuel also offers a lower electricity rate during the heating season. The daily service charge is 29.6 cents per day. From October 1 through May 31, dual fuel energy is billed at 6.61 cents per kilowatt-hour. From June 1 through September 30, the rate is 12.177 cents per kilowatt-hour. Members with a controlled water heater or air conditioning unit connected to the same meter can also receive additional monthly credits during the summer.

Eligible dual fuel accounts will have two meters. The main meter serves everyday electric needs such as lighting, appliances, televisions and electronics. The dual fuel meter serves eligible heating and controlled equipment, including electric water heaters, baseboard heat, geothermal heat pumps, air-source heat pumps and thermal storage units.

When members shift to backup heat during high-demand periods, Riverland Energy Cooperative can reduce peak electric demand. That helps manage wholesale power costs and supports dependable service across the cooperative, especially when winter weather puts the system to the test.

If you are planning a heating upgrade, replacing equipment or preparing your current system for winter, call Riverland Energy Cooperative at 800-411-9115 to learn whether dual fuel may be a good fit for your home.

