

The Outlet

October 2025

Beware of energy vampires this Halloween

They are lurking around your house in unexpected places: the television, the computer and the microwave. Many electronic devices that are plugged in continuously use energy even when you are not using them. These vampires are using up energy and sucking money from your wallet.

There are many other household appliances that are constantly using energy in addition to televisions, computers, and microwaves. These include cell phone chargers, printers and game consoles.

Here are a few money-saving tips from Safe Electricity to help put a stop to energy vampires in your home:

- Unplug all electronics that are not in use. Or plug electronics into a power strip and turn the power strip off when items are not in use.
- Avoid electronics with extra features that you do not need as these might use more energy.
- Make sure to check the label of a product before purchasing. Most Energy Star endorsed products draw smaller than average amounts of electricity when turned off.



October is National Co-op Month!

This month, cooperatives across the country take time to reflect on what makes us different. At Riverland Energy, that difference starts with you, our members. You're not just members; you're the reason we exist.

Riverland was founded by neighbors who came together to bring electricity to our community. That spirit of collaboration still drives us today. As a locally governed co-op, our board of directors and employees live right here, on co-op lines, and are elected by members like you. We understand the needs of our community because we're part of it.

We're always listening! Whether it's through community events, social media, or our annual meeting, your input helps shape our priorities and ensures we're serving you in meaningful ways.

One of our guiding principles is Concern for Community, and it shows in everything we do. From supporting local fire departments and schools, to sponsoring youth leadership programs like the Electric Cooperative Youth Tour, we're committed to making a difference. These efforts are possible because of your membership and your support.

So this October, we invite you to think of Riverland Energy not just as your energy provider, but as a partner in powering local progress. Together, we're building a stronger, brighter future because this co-op was built by the community, for the community.



Member Satisfaction Survey

Every couple of years, Riverland Energy Cooperative takes part in a member satisfaction survey.

The survey helps us gauge how we are doing in the eyes of our member-owners. Your feedback helps us improve our services to you and plan for the future!

Members will be randomly selected to participate in the survey! Please check your emails to see if you received a message to complete the survey. Make sure to check your junk folder just in case. The emails will come from:

noreply@invite.cfgroup.com

Thank you for participating!

Frightfully Efficient: Incentives That Light the Way

Riverland Energy Cooperative offers generous rebates to help members upgrade to energy-efficient equipment while saving money. Here's a quick look at some of the rebates available:

HVAC Equipment

- Air Source & Mini-Split Heat Pumps: \$200 per ton
- Geothermal Heat Pumps: \$400 per ton
- New Furnaces with ECM Motors: \$35 per unit

Lighting Upgrades

- LED Bulbs: \$0.50 per item (Quantities less than 5 bulbs do not qualify)
- LED Fixture: \$0.50 per 800 lumens (not the same as bulbs)
- Occupancy Sensors: \$5 each (Does not include motion detector bulbs or fixtures)

Appliances & Recycling

- ENERGY STAR refrigerators, freezers, washers, dishwashers and more: \$25-\$50 each
- Appliance Recycling: \$25 per unit for refrigerators, freezers, and room air conditioners

Water Heaters

- Residential High Efficiency Water Heater 75-99 Gallons - \$150
- Residential High Efficiency Water Heater 100+ Gallons - \$300
- Commercial Water Heater 75-99 Gallons - \$150
- Commercial Water Heater 100+ Gallons - \$300
- Heat Pump Water Heater - \$300
- Load Control/Dual Fuel Participation: Additional incentives may apply

Please be sure to read the entire form to ensure all requirements are met. Submit your rebate form and proof of purchase within 3 months of installation. Rebates are applied as a credit to your electric account. Forms can be completed on our website under Member Services -> Rebates & Programs -> Rebates.

Month of October

Billing Date:

October 1, 2025
(September usage)

Current amount due:

October 31, 2025

Past due balance must be paid **BEFORE**

October 21, 2025

to avoid disconnection.

OPERATING STATISTICS

	August 2025			
	Monthly		Year-to-date	
	2024	2025	2024	2025
KWHS PURCHASED	28,392,270	27,876,454	197,088,299	208,119,967
KWHS SOLD	27,548,738	27,077,900	191,249,502	201,735,096
REVENUE	\$4,364,304	\$4,301,473	\$29,915,846	\$31,546,823
COST OF PURCHASED POWER	\$2,557,768	\$2,663,874	\$16,766,991	\$17,960,758
OTHER EXPENSES	\$1,629,819	\$1,710,346	\$12,315,330	\$12,929,702
OPERATING MARGINS	\$176,717	\$(72,747)	\$833,525	\$656,363
NON-OPERATING MARGINS	\$1,313	\$316,190	\$72,918	\$504,745
CAPITAL CREDITS-ASSOC. ORGANIZATIONS	\$103,089	\$119,063	\$839,363	\$829,057
TOTAL MARGINS	\$281,119	\$362,506	\$1,745,806	\$1,990,165